

## **SMS Messaging Terms and Conditions**

Effective Date: 05/22/2025

By opting in to receive SMS messages from Premier Speech and Swallowing Solutions, LLC (“we,” “us,” “our”), you agree to the following Terms and Conditions.

### **1. SMS Messaging Service**

By providing your mobile number, you consent to receive conversational SMS messages from PREMIER SPEECH AND SWALLOWING SOLUTIONS, LLC. These messages are intended for two-way communication related to appointments or care discussions. Message frequency may vary. On average, you may receive 1-2 messages per month. Standard message and data rates may apply. You can reply STOP at any time to opt out or HELP for assistance..

### **2. Message Frequency**

Message frequency may vary depending on your interactions and service needs. Generally, you may receive:

- Up to 6 messages per month for routine communication
- Additional messages based on specific appointment scheduling or follow-up needs

Premier Speech reserves the right to modify the frequency of messages without prior notice. We and mobile carriers are not liable for delays or failures in message delivery.

### **3. Message and Data Rates**

Standard message and data rates may apply depending on your carrier and mobile plan. Check with your wireless provider for details.

### **4. Privacy Policy**

Your privacy is important to us. All personal data collected through our messaging system will be handled in accordance with our Privacy Policy. For a full description of how we collect, store, and use your information, please review our SMS Messaging Privacy Policy or contact us for a copy.

## **5. Cancellation / Opt-Out**

You can cancel the SMS service at any time by replying STOP to any message you receive from us. After you send the STOP message, we will send you a final confirmation message. No further messages will be sent unless you re-enroll in the program.

## **6. Help / Customer Support**

If you are experiencing issues with our messaging program or have any questions, reply HELP for assistance. You may also contact us at:

Email: [intake@premierspeechtx.com](mailto:intake@premierspeechtx.com)

Phone: 281-717-4308

Fax: 877-886-0898

## **7. Liability Disclaimer**

Premier Speech and Swallowing Solutions, LLC is not responsible for:

- Delays or failures in message delivery
- Undelivered messages
- Charges or errors from your mobile service provider

You acknowledge that message delivery is dependent on your mobile service provider and network coverage.